

Board of Directors' Meeting

July 10, 2024

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A meeting of the Board of Directors of the Washington Township Health Care District was held on Wednesday, July 10, 2024 in the Board Room at 2000 Mowry Avenue, Fremont and Zoom access was provided. Director Eapen called the meeting to order at 6:00 p.m. and led those in attendance of the meeting in the Pledge of Allegiance.

*CALL TO ORDER*

*PLEDGE OF ALLEGIANCE*

Roll call was taken: Directors present: Jacob Eapen, MD; Michael Wallace; William Nicholson, MD; Jeannie Yee; Bernard Stewart, DDS

*ROLL CALL*

Also present: Kimberly Hartz; Larry LaBossiere; Terri Hunter; Tina Nunez; Thomas McDonagh; Angus Cochran; Betty Goodwin; Paul Kozachenko; Kel Kanady; Laura Anning; Donald Pipkin; Jeff Van Dorn; Sheela Vijay; Dr. Brian Smith; John Zubiena; Melissa Carvalho; Michelle Hudson; Dr. Aaron Barry; Jerri Randrup; Gisela Hernandez; Melissa Garcia; Marcus Watkins; Dr. Harsh Agrawal; Kristin Ferguson; Lynda Antes; Dr. Ramin E. Beygui; Sri Boddu; Shirley Ehrlich

Director Eapen welcomed any members of the general public to the meeting.

*OPENING REMARKS*

Director Eapen noted that Public Notice for this meeting, including Zoom information, was posted appropriately on our website. This meeting was recorded for broadcast at a later date.

There were no Oral Communications.

*COMMUNICATIONS:  
ORAL*

There were no Written Communications.

*COMMUNICATIONS:  
WRITTEN*

Director Eapen presented the Consent Calendar for consideration:

*CONSENT CALENDAR*

A. Consideration of Minutes of the Regular Meetings of the District Board:  
June 12, 17, 24 & 26, 2024

B. Consideration of Purchase of Cortrak EAS Devices

Director Stewart moved that the Board of Directors approve the Consent Calendar, Items A through B. Director Nicholson seconded the motion.

Roll call was taken:

Jacob Eapen, MD – aye  
William Nicholson, MD – aye  
Michael Wallace – aye  
Jeannie Yee – aye  
Bernard Stewart, DDS – aye

Motion Approved.

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Kimberly Hartz, Chief Executive Officer, introduced Angus Cochran, Chief of Community Support Services and Betty Goodwin, Clinical Nurse Specialist, who presented the Choking First Aid Community Campaign. The goal is to educate the community on the importance of choking first aid by offering training and hands-on demonstration in a public awareness campaign. The objectives are to create a compelling call to action for training and to provide training for food service industry workers in restaurants, schools, and senior living facilities. The campaign aims to provide a minimum of 16 trainings on-site throughout the District in Fiscal Year 2025.

*PRESENTATION:  
CHOKING FIRST AID  
COMMUNITY  
CAMPAIGN*

Choking is the 4<sup>th</sup> leading cause of unintentional injury death in the United States. 3,000 people die from choking on food each year. In 2021, the choking death rate in the U.S. was 1.6 per 100,000 people.

To commemorate one of the owners who passed away from a choking incident, the campaign began at Federico's Grill in Niles and 40 attendees were trained at this kickoff event. There have been several educational sessions held since the kickoff. Thus far, 887 people have been trained in-person and the impact has proven positive as a restaurant manager saved a life, just two weeks after such training.

Dr. Aaron Barry, Chief of Staff Elect, reported that there are 635 Medical Staff members, including 342 active members. Dr. Barry mentioned that there is an increase in Orthopedic Surgeons from UCSF, who have joined the medical staff to cover Trauma services at Washington Hospital.

*MEDICAL STAFF  
REPORT*

Sheela Vijay, Service League President, reported that for the month of June, 211 volunteers contributed a total of 2,132 hours. On June 9, 2024, a New Volunteer Orientation was held with 27 individuals including 9 high school students, 13 college students and 5 adults in attendance.

*SERVICE LEAGUE  
REPORT*

Sheela mentioned that the Masquerade Sale will be held on July 29, 30 and 31<sup>st</sup>.

Sheela shared her experience while serving as a No One Dies Alone (NODA) volunteer. During her shift as a volunteer, she witnessed the passing of a comfort care patient. She was working with a charge nurse who possessed a calm and professional demeanor while being compassionate and vulnerable. Sheela had a glimpse into the complexity of the nurse's role, balancing clinical expertise with empathy, striving to provide comfort even in the face of loss. She was left with a profound appreciation for the dedication and emotional resilience required in the nursing profession.

Kimberly Hartz, Chief Executive Officer, introduced Jeff Van Dorn, Director of Marketing and Patient Experience, Washington Township Medical Foundation. The

*LEAN REPORT:  
IMPROVING STAFF  
ENGAGEMENT AT*

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Washington Township Medical Foundation holds a large presence in the community by providing over 180,000 patient visits each year throughout 20 clinic sites with over 100 medical providers. There are 198 employees that are responsible for supporting the providers and providing high quality services to the community. The Key Lean Principles are to align the organizational priorities among the different clinics with transparency and accountability with data driven improvements and standardization.

*WASHINGTON  
TOWNSHIP MEDICAL  
FOUNDATION*

Mr. Van Dorn presented the performance outcomes for Employee Turnover from Fiscal Year 2022 through Fiscal Year 2024. The data showed an improvement from 41.62% to 17.91%. The performance outcome for How Well Staff Worked Together also showed improvement from 79.97% to 83.22% from February 2023 to June 2024.

Kimberly Hartz, Chief Executive Officer, introduced Dr. Ramin Beygui, Medical Director of the UCSF-WHHS Cardiac Surgery Program. Washington Hospital's affiliation with UCSF Health allows us to provide the latest in state-of-the-art technology and advanced cardiac care. Our comprehensive cardiac program includes specialties such as Cardiac Electrophysiology; Advanced Heart Failure, and Pre-Heart Transplant services. These combined services ensure that we provide a full spectrum of cardiac care.

*QUALITY REPORT:  
WHHS  
CARDIOTHORACIC  
SURGERY PROGRAM*

Our Cardiac Surgery program data is measured by the Society of Thoracic Surgeons (STS), ensuring high standards of quality and safety. The STS Data is significant as it provides benchmarking and comparison against national standards, guiding continuous improvement in patient outcomes and care. The STS Quality Metric Improvement Goals for this next year are to decrease total operating room time, decrease total ICU hours and to decrease total length of stay.

Dr. Beygui also spoke about the Transcatheter Aortic-Valve Replacement (TAVR) program and stated that Washington Hospital is recognized as a local TAVR Center by Edwards Lifesciences. There have been 96 TAVRS performed to date, with 40 performed in 2024 thus far.

Tom McDonagh, Vice President & Chief Financial Officer, presented the Finance Report for May 2024. The average daily inpatient census was 152.1 with discharges of 923 resulting in 4,716 patient days. Outpatient observation equivalent days were 291. The average length of stay was 5.16 days. The case mix index was 1.658. Deliveries were 117. Surgical cases were 526. The Outpatient visits were 8,950. Emergency visits were 5,404. Cath Lab cases were 195. Joint Replacement cases were 195. Neurosurgical cases were 33. Cardiac Surgical cases were 16. Total FTEs were 1,614.8. FTEs per adjusted occupied bed was 5.93. Overall, the net income for May was \$1,634,000.

*FINANCE REPORT*

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Kimberly Hartz, Chief Executive Officer, presented the Hospital Operations Report for June 2024. Patient gross revenue of 190.5 million for June was unfavorable to budget by \$5.7 million (2.9%), and it was higher than June 2023 by \$15.9 million (9.1%).

*HOSPITAL  
OPERATIONS REPORT*

The Average Length of Stay was 5.11. The Average Daily Inpatient Census was 147.6. There were 820 Discharges that was unfavorable to budget of 956 (14.2%).

There were 4,427 patient days. There were 446 Surgical Cases and 194 Cath Lab cases at the Hospital.

Deliveries were 95. Non-Emergency Outpatient visits were 8,139. Emergency Room visits were 4,995. Total Government Sponsored Preliminary Payor Mix was 72.2%, against the budget of 72.0%. Total FTEs per Adjusted Occupied Bed were 6.27.

There were \$216K in charity care adjustments in June 2024.

July Employee of the Month is Suzanne Van De Groenekan, Coder III in Health Information Management.

*EMPLOYEE OF THE  
MONTH*

Past Health Promotions & Community Outreach Events:

*HOSPITAL CALENDAR*

- June 15: Fremont Pride Fair – Fremont Main Public Library
- June 18: Choking First Aid – Birdhaus Beer Garden, Union City
- June 18: MyPlate Nutrition Education, Acacia Creek
- June 19: Mental Health in the LGBTQIA+ Community – Facebook Live & YouTube
- June 24: Trauma Center Ribbon Cutting Ceremony – Morris Hyman Critical Care Pavilion
- June 27: Fremont Summer Concert Series – Central Park Performance Pavilion
- July 4: City of Fremont Fourth of July Parade – Kimberly Hartz recognized as Grand Marshal of Parade
- July 7: Alameda County Fair Junior Livestock Auction

Upcoming Health Promotions & Community Outreach Events:

- July 11: Fremont Summer Concert Series – Central Park Performance Pavilion
- July 17: Stroke Education and Blood Pressure Checks – Western Allied Mechanical
- July 21: Mariachi in the Park – Shirley Sisk Grove, Newark
- July 24: Heart Valve Disorders in Adults: Types and Treatments – Facebook Live & YouTube
- July 26: Save a Life from Opioid Overdose – Acacia Creek
- August 10: BACH Ohana Health Fair – Newark Library

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- August 13: Active Living: Daily Practices to Stay Healthy and Prevent Cancer – Masonic Home
- August 14: Sleep Apnea – Facebook Live & YouTube

June 24-28, 2024, Joint Commission Re-Accreditation Survey in the Laboratory.

The Foundation has raised over \$10.2 million for the UCSF-Washington Cancer Center Campaign, towards a goal of \$12 million. The campaign will help expand the UCSF-Washington Cancer Center to provide world-class cancer care for patients, under one roof and close to home. The new cancer center is set to open by early 2026.

The Foundation is accepting applications for the Dr. Albert V. Assali Scholarship, which is awarded annually to a high school senior or college student pursuing higher education in the field of medicine. Applications, which are due by July 29, can be found at [whhs.com/scholarships](http://whhs.com/scholarships).


The 38<sup>th</sup> Annual Top Hat Gala is set for Saturday, October 12, 2024.


There were no Announcements.

*ANNOUNCEMENTS*

There being no further business, Director Eapen adjourned the meeting at 8:05 p.m.

*ADJOURNMENT*

DocuSigned by:  
  
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Jacob Eapen, MD  
President

DocuSigned by:  
  
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Bernard Stewart, DDS  
Secretary