CALL TO ORDER

A meeting of the Board of Directors of the Washington Township Health Care District was held on Wednesday, August 13, 2014 in the Conrad E. Anderson, MD Auditorium, 2500 Mowry Avenue, Fremont, California. Director Stewart called the meeting to order at 6:00 p.m. and led those present in the Pledge of Allegiance.

Roll call was taken. Directors present: Bernard Stewart, DDS, William Nicholson, MD, Patricia Danielson, RHIT, Jacob Eapen, MD Michael Wallace (excused)

ROLL CALL

Also present: Nancy Farber, Chief Executive Officer, Peter Lunny, Chief of Medical Staff, Jose Aguirre, Service League 1st Vice President, Christine Flores, Executive Assistant

Guests: Kimberly Hartz, Ed Fayen, Chris Henry, Gus Arroyo, Donald Pipkin, Albert Brooks, MD, Tina Nunez, Kristin Ferguson, Janice Stewart, Mary Bowron, Cindy Noonan, Angus Cochran, Stephanie Williams, Nick Legge, Mike Engle, Kent Joraanstad, David Hayne, Kathy Hunt, Ray Graves, Joe Tada, Paul Kozachenko, Christine Nguyen-Flores, Dee Antonio

Nancy Farber introduced Carmen Agcaoili, MD, Medical Director, Intensivist Program and Daniel Sweeney, MD, Assistant Medical Director, Intensivist Program. Dr. Sweeney discussed the purpose of Patient & Family Centered Critical Care; ensure that patient values guide all clinical decisions, focus on open communication and understanding, develop positive partnerships with patients and improve satisfaction, and provide culturally-sensitive care that is respectful and responsive to individual patient preferences, needs and values. Dr. Sweeney continued by discussing the five step approach: "VALUE"; Value family statements, Acknowledge family emotions, Listen to the family, Understand patient as a person, and Elicit family questions.

EDUCATION SESSION: WHHS Intensivist Program: Patient and Family Centered Care

Dr. Agcaoili discussed "Right Care, Right Now", an innovative concept endorsed by the Society of Critical Care Medicine in 2005. Dr. Agcaoili noted this is based on use of research, best practice and an integrated team led by a trained intensivist to deliver the right care at the exact right moment, to achieve optimal patient outcomes. Every May, together with critical care colleagues throughout the nation, Critical Care Awareness is recognized. Dr, Agcaoili went on to introduce the three winners of the Right Care, Right Now Essay Contest Winners, Anu Tharoor, RN, Ida Lee, OT, and Heather Health, RCP, RRT. Each of the contest winners read and shared their essays with the Board of Directors.

Director Nicholson moved for approval of the minutes of July 9, 21, 23, and 28, 2014. Director Danielson seconded the motion. Roll call was taken:

Bernard Stewart, DDS - aye William Nicholson, MD - aye Patricia Danielson, RHIT - aye Jacob Eapen, MD – aye

The motion carried.

APPROVAL OF MINUTES OF JULY 9, 21, 23, AND 28, 2014

Director Stewart opened the floor to communications from the public. Jeanette Downs, Ninna Baniani, Abby Aguado, Louis Legrand, and Lenetra Stevenson were invited to address the board. The speakers addressed the Board regarding healthcare benefits, retirement benefits, and CEO Compensation. Director Stewart expressed appreciation to the employees and others who have come to address the Board and noted the Hospital's resolution 331a.

COMMUNICATIONS ORAL

The following written communication was received from Peter Lunny, M.D., Chief of Staff, dated July 28, 2014, requesting approval of Medical Staff Credentialing Action Items as follows:

COMMUNICATIONS WRITTEN

Appointments:

Bauer, Kevin, MD; Bouvier, Denis, DO; Cheng, Walter, MD; Chen, Eric, MD; Dastgah, Amir, DPM; Husain, Lubna, MD; Harmon, Michael, MD; Kaiser, Sunitha, MD; Kane, Amy, MD; Kapila, Rishi, MD; Kimm, Simon, MD; Lin, Kirk, MD; Luo, Becky, MD; Malik, Bhavna, MD; Miller, David, MD; Ranchod, Tushar, MD; Saunders, Andrew, MD; Sharma, Anamika, MD; Solt, Stacie, MD; Spira, Alan, MD; Stern, Debra, MD; Sud, Sohil, MD; Wong, Francis, DO

Temporary Privileges:

Husain, Lubna, MD; Ranchod, Tushar, MD; Spira, Alan, MD; Stern, Debra, MD; Sud, Sohil, MD

Reappointments:

Banipalsin, Sarkis, MD; Boohar, Lisa, MD; Cabebe, Elwyn, MD; Chawla, Varun, MD; Che, Qi, MD; Cole, Alexandra, MD; Curran, Steve, MD; Ennix, Coyness, MD; Ge, Mei, MD; Giddens, John, MD; Halimi, Kadeer, MD; Hoang, Sylvia, MD; Hyder, Shakir, MD; Kompella, Suvarchala, MD; Lam, Khoi, MD; Molina, Ricardo, MD; Raj, Kavitha, MD; Robertson, Kari, PA-C; Sharma, Vandana, MD; Slack, Alison, MD; Srivatsa, Arun, MD; Sundar, Shalini, MD; Sweeney, Daniel, MD

Transfer in Staff Category:

Chawla, Varun, MD

Completion of Proctoring & Advancement in Staff Category:

Molina, Ricardo, MD

Director Nicholson moved for approval of the credentialing action items. Director Danielson seconded the motion.

Roll call was taken:

Bernard Stewart, DDS - aye William Nicholson, MD - aye Patricia Danielson, RHIT - aye Jacob Eapen, MD – aye

The motion carried.

Ms. Farber noted a draft response for consideration of approval will be presented to the Board of Directors at the September 10, 2014 Board meeting; a formal written response is due no later than September 23, 2014. Washington Hospital has already started to implement some of the recommendations from the grand jury; the Board discussed their thoughts on the letter and findings. Director Stewart reassured the District residents that the care and services provided by Washington Hospital is not part of the grand jury inquiry; in fact, the report states, for more than 50 years the hospital has provided state of the art medical care to the community.

DISCUSSION OF RESPONSE TO THE 2013-2014 ALAMEDA COUNTY GRAND JURY FINAL REPORT

Gail Tomita, Service League President presented the Service League Report and noted there were several volunteers who helped the Washington Hospital's Employee Association (WHEA) with the biggest fund raising event collecting the \$5 fee at the Washington West Parking Lot during the Fremont Art Festival.

SERVICE LEAGUE REPORT

Dr. Lunny reported there are 516 Medical Staff members.

MEDICAL STAFF REPORT

The Hospital Calendar video highlighted the following events:

HOSPITAL CALENDAR: Community Outreach

The 2014 Central Park Summer Concert Series kicked off on Thursday, July 10th. Washington Hospital was the co-presenting sponsor. All concerts are held at the Central Park Performance Pavilion on Thursdays from 6:00 to 8:00 pm. Washington Hospital has provided health information and health screenings during the 6-week concert series. Representatives from Cardiovascular Services, Birthing Center, Infusion Center, Community Outreach, and Women's Center have been present. One remaining concert will be held on August 14th and will include representatives from the Intensive Care Unit along with information on Advanced Health Care Directives.

On July 19th, Washington Hospital and the Taylor McAdam Bell Neurosciences Institute hosted the Seventh Bay Area Symposium on Advances in Neurosciences. World-class neurologists, neurosurgeons, radiation oncologists and other health care professionals spoke at the Symposium. Nationally and internationally recognized experts discussed a wide range of topics focused on neurological diseases, disorders, and treatment approaches.

The Program Coordinators were Dr. Sandeep Kunwar, neurosurgeon, Dr. David Larson, Radiation Oncologist, and Dr. Moses Taghioff, neurosurgeon.; 127 people attended.

On August 7th, as part of the free Diabetes Matters Education Series, Kathy Weinberg, R.N., presented "What to Expect When Hospitalized with Diabetes"; 7 people attended.

On August 9th, Washington Hospital participated in the Ohana Health Fair presented by Tri-City Health Center and the Fremont Unified School District. Washington Hospital provided 28 bone density screenings. Over 300 people attended.

Upcoming Health Promotions & Community Outreach Events

On Tuesday, August 26th from 1:00 to 3:00 p.m., Dr. Jason Van Tassel will be presenting, "Treatments Options for Sleep Apnea."

On Tuesday, September 2nd from 6:00 to 8:00 p.m., as part of the Stroke Education Series, Dr. Ash Jain, cardiologist and Doug Van Houten, R.N., will present "Stroke Prevention and Other Disease Processes" and "Healthy Lifestyle - Be Smart and Avoid Stroke"

On Thursday, September 4th from 7 to 8 p.m., as part of the free Diabetes Matters Education Series, Cynthia Hunter, R.N., will be presenting "The Diabetes Domino Effect: "ABC's."

On Monday, September 8th from 7 to 8:30 p.m., Dr. Victoria Leiphart will be presenting, "Restoring Balance" a six-week stress reduction program.

On Saturday, October 11th, the Washington Hospital Healthcare Foundation will host the 28th annual Top Hat dinner dance. This year's gala will be co-chaired by Rod Silveira and Skip Turner, the owners of Professional Home Care Associates and Neurosport, and Dr. Jan Henstorf, Chief Medical Information Officer at Washington Hospital. The trustees of the Foundation have designated the proceeds from this year's Top Hat gala towards the Washington Special Care Nursery, which is affiliated with UCSF Benioff Children's Hospital San Francisco. This unit in the hospital cares for babies born prematurely or with life-threatening conditions. Funds from the gala will support patients' families and provide technology upgrades.

HOSPITAL CALENDAR: Washington Hospital Foundation Report

Washington Hospital Employee Association, W.H.E.A.

On July 30th, WHEA held a reception to recognize Kaitlin Kopecki, the recipient of the 2014 Don Pickinpaugh Memorial Scholarship in the amount of \$2,000. Kaitlin is the daughter of Suzanne Kopecki in patient accounting, and will attend Cal State University Fullerton in the fall majoring in Communications and Business.

HOSPITAL CALENDAR: Washington Hospital Employee Association, W.H.E.A.

On August 2nd and 3rd, WHEA held their biggest fundraiser of the year. During the Fremont Festival of the Arts, employees requested a \$5 donation for festival attendees to park in the Washington West parking lot. The event raised over \$7,000. Proceeds will benefit charitable projects and organizations in the District.

Washington On Wheels Mobile Health Clinic, W.O.W.

During the month of July, the Washington On Wheels Mobile Health Clinic continued to serve community members at the Fremont Senior Center, the Fremont Family Resource Center, the Silliman Activity Center in Newark, the New Haven Adult School and the Ruggeri Senior Center both located in Union City. Washington On Wheels continued with the Summer's free glucose screenings at the Niles Canyon Mobile Home Estates, the Newark Library, and Centro de Servicios in Union City, as well all regularly scheduled community sites. In July, W.O.W. provided glucose screenings to 178 individuals.

HOSPITAL CALENDAR: Washington On Wheels Mobile Health Van

Internet Marketing

There were over 47,144 visits to the hospital website in the month of July. The hospital's Physician Finder section was the most viewed webpage with 16,146 page views, followed by the Employment section with 10,058 and the Volunteers section with 8,669 page views. The About WHHS section had 8,237 views and the Women's Health and Pregnancy with 2,889.

HOSPITAL CALENDAR: Internet Report

InHealth - Channel 78

During the month of July, Washington Hospital's cable channel 78, InHealth, taped new programming including the Neuroscience Conference. InHealth aired new programing including the July Board of Director's meeting and a Diabetes Matters Program titled "Diabetes Update 2014."

HOSPITAL CALENDAR: InHealth

Awards & Recognitions

U.S. News & World Report has again recognized Washington Hospital as one of the Best Hospitals for 2013-14 and is rated as the 6th best hospital in the Bay Area. Washington Hospital has continued to be recognized as high performing in 7 specialties including gastroenterology and GI Surgery, geriatrics, gynecology, nephrology, neurology and neurosurgery, orthopedics and urology.

HOSPITAL CALENDAR: Awards & Recognitions

Additional News

Washington Township Health Care District Board of Directors member Patricia Danielson was elected as vice president of the Alameda County Special Districts Association (ACSDA). Ms. Danielson has been affiliated with the ACSDA for more than 10 years. As the vice president, Ms. Danielson will serve in a backup role as necessary when the president cannot fulfill his duties and will serve in a dual role of treasurer and will oversee the association's finances. ACSDA includes 17 member districts and five associate member districts and prior to her election as vice president; Ms. Danielson served as ACSDA's at-large officer.

HOSPITAL CALENDAR: Additional News

On August 6th, students and faculty from Taipei Medical University visited Washington Hospital. The main purpose of their visit was to provide students with the opportunity to gain specialized knowledge in the field of health care administration. A total of 11 delegates met with Washington Hospital staff and toured the facilities.

Employee of the Month

Elizabeth Ragusa has been working at Washington Hospital since 2011. She started in the Outpatient Registration area as a patient greeter. She soon moved to the Finance Department Cashiers window later that year. She is self-motivated, organized, and takes pride in her work. Elizabeth grew up raising animals and being a part of the 4H; a lot of them were bought by Washington Hospital and used by the food services department. She is the first face that greets our patients and represents not only the face of patient accounting, but Washington Hospital as well.

HOSPITAL CALENDAR: Employee of the Month – Elizabeth Ragusa

Ms. Farber introduced Ed Fayen, Senior Associate Administrator. Mr. Fayen presented a construction update regarding bids for the garage and anticipates to be presented to the Board in mid-September.

CONSTRUCTION REPORT Construction Update

Nancy Farber introduced Mary Bowron, Senior Director of Quality & Resource Management. Ms. Bowron presented the Intensivist Program noting the benefits of 24/7 Intensivist Coverage; shorter length of stay, less complications, improved survival, and better staff satisfaction. Ms. Bowron went on to report the program objectives: provide the best patient safety and quality of care, identify and improve condition of deteriorating patients, provide right care at the right time for critically ill patients using evidence based therapy and best practices, create a highly multidisciplinary team headed by an intensivist, and provide 24/7 support, integrate and engage patient/family into care. Ms. Bowron discussed the ICU Initiatives: 2013 which include the Delirium Project, Early Mobility Project, Sepsis Project, Blood Transfusion Strategies, Palliative Care Initiative, and the Patient/Family Engagement Initiative.

QUALITY REPORT Intensivist Program

Chris Henry, Chief Financial Officer, presented the Finance Report for June 2014. The average daily census was 146 with admissions of 905 resulting in 4,380 patient days. Outpatient observation equivalent days were 248. The average length of stay was 4.74 days. The case mix index was 1.563. Deliveries were 129. Surgical cases were 328. Joint Replacement cases were 130. Neurosurgical cases were 21. Cardiac Surgical cases were 9. The Outpatient visits were 7,312 and Emergency visits were 4,226. Total productive FTEs were 1,185.4. FTEs per adjusted occupied bed were 6.89.

FINANCE REPORT

Ms. Farber presented the Hospital Operations Report for July. There were 925 patient admissions with an average daily census of 145. This was higher than the budget of 922 admissions and 0.7% above the budgeted average daily census of 144. Preliminary information indicated inpatient revenue for the month of July at approximately \$116,100,000; 54.6% was Medicare and 20.5% was Medi-Cal, for a total of 75.8% in government program revenue. There were 136 deliveries in the Hospital resulting in 275 baby days. There were 336 surgical cases at the Hospital and 630 cases at the Outpatient Surgery Center. The Emergency Room saw 4,451 patients. The clinics saw approximately 3,715 patients. FTEs per Adjusted Occupied Bed were 6.66.

HOSPITAL OPERATIONS REPORT

In accordance with District Law, Policies and Procedures, Director Nicholson moved the Chief Executive Officer be authorized to proceed with the purchase of a Digital Video Recording system for an amount not to exceed \$25,906. This purchase was included in the Fiscal Year 2015 Capital Equipment Budget. Director Danielson seconded the motion.

APPROVAL OF SUPPLEMENTATION OF THE SECURITY SYSTEM

Roll call was taken:

Bernard Stewart, DDS - aye William Nicholson, MD - aye Patricia Danielson, RHIT - aye Jacob Eapen, MD – aye

The motion carried.

Director Nicholson moved for the adoption of Resolution No. 1147. This is a resolution to officially oppose proposition 46, also known as MICRA reform measure, on the November 2014 Statewide ballot. Proposition 46, if passed, would have an adverse effect on the ability of District residents to access care and greatly increase the operating costs of the District.

Director Danielson seconded the motion.

Roll call was taken:

Bernard Stewart, DDS - aye William Nicholson, MD - aye Patricia Danielson, RHIT - aye Jacob Eapen, MD – aye ADOPTION OF RESOLUTION NO. 1147, TAKING A POSITION ON PROPOSITION 46 ON THE NOVEMBER 2014 CALIFORNIA STATEWIDE BALLOT

The motion carried.

In accordance with Health & Safety Code Sections 1461, 1462, and 32106 and Government Code Section 54954.6(h). Director Stewart adjourned the meeting to closed section at 8:23p.m. as the discussion pertained to Hospital trade secrets, human resources matters and risk management.

ADJOURN TO CLOSED SESSION

Director Stewart reconvened the meeting to open session at 9:05p.m. and reported no action was taken in closed session.

RECONVENE TO OPEN SESSION & REPORT ON CLOSED SESSION

There being no further business, Director Stewart adjourned the meeting at

9:06p.m.

Bernard Stewart, DDS

President

William Nicholson, MD

Secretary

ADJOURNMENT