CALL TO ORDER

A meeting of the Board of Directors of the Washington Township Health Care District was held on Wednesday, February 14, 2018 in the Conrad E. Anderson, MD Auditorium, 2500 Mowry Avenue, Fremont, California. Director Wallace called the meeting to order at 6:00 pm and led those present in the Pledge of Allegiance.

ROLL CALL

Roll call was taken: Directors present: Michael Wallace; Bernard Stewart, DDS; Jacob Eapen, MD; William Nicholson, MD. Directors absent: Patricia Danielson, RHIT

Also present: Nancy Farber, Chief Executive Officer; Kranthi Achanta MD, Past Chief of Medical Staff; Debbie Jackson, Service League President; Dee Antonio, District Clerk

Guests: Ed Fayen, Kimberly Hartz, Chris Henry, Bryant Welch, Stephanie Williams, Mary Bowron, Albert Brooks MD, Larry Bowen, John Lee, Rob Lanci, Paul Kozachenko.

Nancy Farber, Chief Executive Officer introduced Sabrina Valade, Strategic Projects Senior Analyst, PRIME. Ms. Valade collaborates with operational teams to achieve improvements in care and expand service delivery, in alignment with PRIME.

EDUCATION SESSION: Public Hospital Redesign and Incentives in Medi-Cal Program (PRIME)

Ms. Valade gave a brief history of the various Medi-Cal waiver programs that have come into being in the last fifteen years, three of which were related to health care reform. She reviewed the 2010 Bridge to Reform waiver and the 2020 Medi-Cal waiver. PRIME is a five year program, funded through the Waiver. The WHHS plan was approved in 2016. From a menu of eighteen projects, WHHS chose Improved Perinatal Care and Comprehensive Advanced Illness Planning and Care.

With the support of PRIME, WHHS created and opened a Prenatal Diagnostic Clinic which served 200 patients in its first three months (623 in the last six months). Ms. Valade highlighted some of the project's successes including a reduction in Caesarean deliveries and the implementation of an OB Hemorrhage Safety Bundle comprised of sixteen components/best practices, proven to improve care.

WHHS also launched its inpatient and outpatient Palliative Care teams which, to date, have served 338 patients. We are working on educating providers and the community on Palliative Care and considering how to add to the community education forums.

Director Nicholson moved for approval of the minutes of January 10, 22, and 24, 2018.

APPROVAL OF MINUTES OF January 10, 22, and 24, 2018

Director Stewart seconded the motion. Roll call was taken:

Michael Wallace – aye
Bernard Stewart, DDS - aye
Jacob Eapen, MD – aye
William Nicholson, MD - aye
Patricia Danielson, RHIT – absent

The motion carried.

There were no oral communications.

COMMUNICATIONS: ORAL

The following written communication received from Kranthi Achantai, MD, Past Chief of Staff, dated January 22, 2018 requesting approval of Medical Staff Credentialing Action Items as follows:

COMMUNICATIONS: WRITTEN

**Appointments** 

Asrani Hiya MD; Carrington, David MD; Fox, Alex MD; Kestler, Air MD; Wozniak, Curt MD

Temporary Privileges

Kestler, Ari MD

Reappointments – Two Year

Bhatti, Naveenpal MD; Bodnar, Shelli MD; Chan, Steven DDS; Cheney, Tamara MD; Cohn, James MD; DaRoza, Ricardo MD; Dudyala, Vijaya MD; Hadiwidjaja, Angelina MD; Hogberg, Ingrid MD; Japra, Romesh MD; Kahlon, Vasdeep MD; Koo, Ralph MD; Kumar, Mrudula MD; Lilja, James MD; Lou, Ly-Hwa MD; Maish, Mary MD; Naimi, Nasrin MD; Nair, Lakshmi MD; Sarda-Maduro, Mary Ann MD; Shibuya, Barry MD; Shih, Chuanfang MD; Singh, Devinder MD; Taylor, Claribel MD; Wong, Clifford MD; Zheng, Hui MD

Reappointments - One Year

Jain, Ashit MD; Nicholson, William MD; Reen, Ranjit MD

Transfer in Staff Category

Hadiwidjaja, Angelina MD; Japra, Romesh MD; Koo, Ralph MD; Nair, Lakshmi MD; Shih, Chuanfang MD; Zheng, Hui MD

Completion of Proctoring & Advancement in Staff Category

Koo, Ralph MD; Nair, Lakshmi MD

Extension of Proctorship and Provisional Category

Navani, Annu MD

New Privilege Requests

Karamloo, Sara DPM

Delete Privilege Requests

Carnes, Stephanie PA-C; Lilja, James MD; Nicholson, William MD

Withdrawal of Application

Li. Annie PA-C

Director Nicholson moved for approval of the credentialing action items presented by Dr. Achanta with the exception of those credentialling action items pertaining to William Nicholson MD.

Director Stewart seconded the motion.

Roll call was taken:

> Michael Wallace – aye Bernard Stewart, DDS - aye Jacob Eapen, MD – aye William Nicholson, MD – aye Patricia Danielson, RHIT – absent

The motion carried.

Director Stewart moved for approval of the credentialing action items pertaining to William Nicholson MD as presented by Dr. Achanta.

Director Eapen seconded the motion.

Roll call was taken:

Michael Wallace – aye
Bernard Stewart, DDS - aye
Jacob Eapen, MD – aye
William Nicholson, MD – abstained
Patricia Danielson, RHIT – absent

The motion carried.

Debbie Jackson, Service League, reported on the Service League activities, including the Annual Meeting that was held on February 13, 2018. During the month of January, information and orientation sessions were held for a total of 23 new volunteers. The total volunteer staffing hours for the month of January 2018: 2,809.

SERVICE LEAGUE REPORT

Dr. Kranthi Achanta reported there are 582 Medical Staff members which includes 342 active members.

MEDICAL STAFF REPORT

HOSPITAL CALENDAR: Community Outreach

### The Hospital Calendar video highlighted the following events:

### Past Health Promotions & Outreach Events

On Thursday, February 1<sup>st</sup>, Washington Sports Medicine provided pre-participation physicals for high school student athletes. The physicals were held at Newark Memorial High School and athletes from all local schools were invited to participate. Drs. Russell Nord, Michael Goldin, and Steven Zonner participated. 162 athletes received physicals.

On Wednesday, February 7<sup>th</sup> community members joined the staff of the Washington Township Medical Foundation at an Open House at the Nakamura clinic in Union City. 23 people attended.

The Mental Health Education Series began on February 8<sup>th</sup> with "Crisis Intervention, a presentation by Mark Rahman, Senior Family Advocate (retired), Family Education and Resource Center. 56 people attended.

**Upcoming Health Promotions & Community Outreach Events** 

On Thursday, February 15, Dr. Victoria Leiphart will continue the Women Empowering Women series with "Women's Heart Health."

The Mental Health Education Series continues with expert speakers on various areas of mental health. Upcoming topics include:

- *February 22:* Understanding Anxiety Disorders, presented by Dr. Seema Sehgal.
- March 8: Understanding Mood Disorders, presented by Dr. Seema Sehgal.
- *March 22*: Understanding Psychotic Disorders, presented by Dr. Seema Sehgal.
- *April 5:* The Link between Substance Abuse and Mental Health Disorders, presented by Carmen Masson, PhD, UCSF
- *April 19:* When Depression Occurs with Other Medical Conditions, presented by Simone Madan, PhD, UCSF
- *May 3*: Mental Wellness, presented by Michele Williams-Smith, Senior Family Advocate, Family Education and Resource Center and Dr. Victoria Leiphart.
- *May 17:* Family Support: Caring for those with Mental Health Disorders, presented by Michele Williams-Smith, Senior Family Advocate, Family Education and Resource Center.

On Tuesday, February 20th from 10 a.m.to noon, the Stroke Education series continues with "Life After Stroke." This presentation provides an overview to better understand your condition and how to move forward after a stroke.

On Wednesday, February 20, from 1 to 3 p.m., Dr. Catherine Dao, Cardiologist, will present: Women's Heart Health. Dr. Dao will discuss the critical signs of heart disease and heart attack that females can experience.

On Saturday, February 24th from 10 am to 2 pm, Lucy Hernandez, community outreach project manager, will provided blood pressure screenings along with health and nutrition information at the "Healthy Living in a Stress-Filled World" event hosted by Prince of Peace and Our Savior Lutheran Church in Fremont.

# Washington Hospital Healthcare Foundation

On January 29, the Foundation held its annual general meeting for trustees and members. Marsha Badella, Brad Hatton and Patti Montejano were elected as new trustees. Nicole Dutra was elected as a new member.

On February 9, District Board members attended The Elegant Affaire, an event hosted by the League of Volunteers.

The Foundation will host the 33rd Annual Golf Tournament at Castlewood Country Club on Thursday, May 3, 2018. Held in memory of long-time Fremont businessman, Gene Angelo Pessagno, the tournament promises a day of great golf and fun surprises.

The Foundation will host the 33rd Annual Golf Tournament at Castlewood Country Club on Thursday, May 3, 2018.

Washington Hospital Employee Association, W.H.E.A.

HOSPITAL CALENDAR: Washington Hospital Foundation Report

WASHINGTON TOWNSHIP

The Employees of Washington Hospital elected new 2018 board members for the Washington Hospital Employee Association (WHEA). The 2018 officers are:

- Jahneen Zayad, President
- Laura Ibanez, Vice President
- Christine Santos, Secretary
- Kerri Chavez, Treasurer

On Tuesday, January 30, WHEA hosted a blood drive to support the Red Cross appeal for blood donations. 22 pints of blood were collected.

On Friday, February 16, with a donation of \$500 WHEA will be a sponsor for the City of Fremont Senior Center Crab Feed fundraiser.

# Washington On Wheels Mobile Health Clinic, W.O.W.

During the month of January, the Washington On Wheels Mobile Health Clinic (W.O.W.) continued to serve community members in the North Bay impacted by the October wild fires. Damage to the Santa Rosa Community Health Vista clinic created a need for our mobile clinic.

# **Internet and Social Media Marketing**

Washington Hospital's website serves as a central source of information for the communities the District serves and beyond. The most viewed page was About WHHS.

#### InHealth - Channel 78

During the month of January, Washington Hospital's cable channel 78, InHealth, captured the January Citizens' Bond Oversight Committee meeting. In addition, InHealth aired the January Board of Directors meeting, and the following programs: Strategies to Reduce the Risk of Cancer Recurrence; How to Talk to Your Doctor; Understanding HPV: What You Need to Know and two Diabetes Health Fair presentations titled: Heart Health & Diabetes: What is the Connection? and Quick Meals On A Budget.

#### **Hospice Room**

Ms. Farber spoke about Mr. Jim Stone who passed away in September 2015. He was a former DEVCO board member and was also a founding member of the board of trustees of the Washington Hospital Healthcare Foundation. In appreciation for his commitment to Washington Hospital, DEVCO, and the Foundation, a second hospice room has been named in his honor.

## **Employee of the Month**

Our February Employee of the Month is Madhu Dayal who has been a member of the WHHS Food and Nutrition Services Department for nearly eighteen years. Working in catering services, Madhu is responsible for the logistics of the orders, set-up, and service. She performs her job efficiently, beautifully presenting the right amount of quality food in the right location at the right time. But it's the small gestures that make Madhu stand out. At many luncheons or other catering events,

HEALTHCARE
DISTRICT:
Washington Hospital
Employee Association,
W.H.E.A.

HOSPITAL CALENDAR: Washington On Wheels Mobile Health Van

HOSPITAL CALENDAR: Internet and Social Media Marketing

HOSPITAL CALENDAR: InHealth

HOSPITAL CALENDAR: Employee of the Month – Madhu Dayal

you may see her standing unobtrusively in the back. When someone is having difficulty handling a water pitcher, Madhu is there to assist; when someone has special dietary needs, Madhu is there to advise which dishes she has prepared to meet those needs. Madhu performs her work with the care and passion of someone who loves her job.

Madhu was born and raised in Fiji. There, she owned and operated a restaurant, so when she emigrated to California, working in food services at Washington Hospital was a good fit. Madhu says, "Food is a form of medicine to our patients. It both helps them to be strong and also comes with kind words or a smile that they might need. I feel lucky that the leader of our department, (Director of Food and Nutritional Services), Kimberlee Alvari, lives the Patient First Ethic every day." Madhu has also been recognized by members of the Niles Rotary Club who meet weekly at Washington Hospital and benefit from her excellent service. She has been honored with the Paul Harris Fellow award twice.

But Madhu's early years at the Hospital were not without struggle. Her husband was still in Fiji and due to the political climate in both Fiji and the United States, his emigration was delayed. Madhu worked hard, saved money, and enjoyed her second family—her co-workers. Her patience paid off and soon, Shiv was able to join her both at home and at work. Shiv Dayal is also a valuable member of the Food and Nutritional Services department. Together, with help from family, they were able to buy a house and through excellent medical care, their son Sahil was born at Washington Hospital nine years ago. She appreciatively declares, "Washington Hospital has provided my American Dream."

Nancy Farber introduced Angus Cochran, Chief of Community Support Services and Executive Director of the Foundation and Board liaison for the Service League. Mr. Cochran presented an update on the Washington Hospital Healthcare Foundation beginning with the Foundation Mission: *To enhance the Washington Hospital Healthcare System by increasing public awareness and by providing financial support.* Mr. Cochran presented the rosters for the Officers and Trustees and showed photographs from Foundation events such as the Top Hat Gala, Golf Tournament, and Trees of Angels. He noted that the largest annual contribution to date from the Foundation to the Hospital was \$4,119,282.

Ed Fayen presented the construction update on the Morris Hyman Critical Care Pavilion sharing photographs of the first floor main lobby; installation of glass for the atrium skylight; first floor nurse station; first floor x-ray room; second floor ICU nurse station; third floor patient room sink and plumbing fixtures; installation of bollards south side ED entrance; installation of new voice/data vaults on the south side; installation of fire water line and hydrant on the east side; forming the stair access on the northeast corner; starting the grade adjustments on the north side; construction of the new loading dock; and ending with the Site View. The construction timeline was reviewed and Mr. Fayen noted that the construction is proceeding on time and within budget although the contingency amounts are shrinking.

WASHINGTON HOSPITAL HEALTHCARE FOUNDATION REPORT Angus Cochran

CONSTRUCTION
REPORT
Construction Update

Mary Bowron, Senior Director of Quality and Resource Management presented the Quality Dashboard for the quarter ending December 2017 comparing WHHS statistics to State and National benchmarks. Venous Thromboembolism: VT Prevention held at 95% and ICU VT Prevention increased to 100%. Stroke: Our performance was perfect for Discharge Meds to Prevent Clots, Stroke Education and Rehab Assessment this quarter. Central Line Associated Bloodstream Infections: Our infection rate was higher than predicted. C-Difficile: We were higher than predicted for five of the past six quarters. Catheter Associated Urinary Tract Infections: We had fewer CAUTI events than predicted. MRSA Bloodstream Infections: We had no MRSA Bloodstream infections. Hospital Acquired VRE Infections: We had no VRE infection which was better than our internal benchmark. Surgical Site Infections: We had no infections following colon surgery which was below the predicted number of infections. We had no infections following abdominal hysterectomy which was below the predicted number of infections. Our moderate fall with injury rate was equal to the CalNOC benchmark for the quarter.

QUALITY REPORT: Quality Dashboard Quarter Ending December 2017

The National Patient Safety Goals were reviewed. The Hand Off Communication was better than the Joint Commission Goal of 90% for the last quarter, as well as over the past two years. Patient Identification was slightly below the goal of 100% in the last quarter. The Procedure Time Out was slightly below the goal of 100% compliance. Hand Hygiene was at 91.7% and it was noted that since implementation of this tool in 2014, we have consistently performed better than the goal of 90%.

We had a lower percent of 30-day medicare pneumonia readmissions compared to the CMS national benchmark (13.8% versus 16.9%) as well as 30-day CHF readmissions (19.4% versus 21.6%). Our 30-day readmission rate for AMI discharges was higher than the CMS benchmark (22.6% versus 16.3%).

Chris Henry, Chief Financial Officer, presented the Finance Report for December 2017. The average daily census was 168.5 with admissions of 1,067 resulting in 5,225 patient days. Outpatient observation equivalent days were 125. The average length of stay was 4.68 days. The case mix index was 1.513. Deliveries were 155. Surgical cases were 353. Joint Replacement cases were 117. Neurosurgical cases were 32. Cardiac Surgical cases were 7. The Outpatient visits were 6,877 and Emergency visits were 4,568. Total productive FTEs were 1,196.3. FTEs per adjusted occupied bed were 6.59.

**OPERATIONS REPORT** 

**HOSPITAL** 

Nancy Farber presented the Hospital Operations Report for January 2018. Preliminary information indicated gross revenue for the month of January at approximately \$181,989,000. The Average Length of Stay of 4.90 and there were 5,753 patient days. There were 381 Surgical Cases and 308 Cath Lab procedures at the Hospital. Deliveries for January were 134. Non-Emergency Outpatient visits were 7,292. FTEs per Adjusted Occupied Bed were 6.05. The Washington Outpatient Surgery Center had 435 cases and the clinics saw approximately 3,991 patients.

FINANCE REPORT

Director Stewart moved for the presentation of the Commendation for Debbie Jackson for the work she has done for Washington Hospital Health Care District as a three-consecutive-year President of the Service League.

CONSIDERATION OF COMMENDATION FOR DEBRA JACKSON

Director Nicholson seconded the motion. Director Wallace read the Commendation in its entirety.

Directors Eapen seconded the motion.

Roll call was taken:

Michael Wallace – aye Bernard Stewart, DDS - aye Jacob Eapen, MD – aye William Nicholson, MD – aye Patricia Danielson, RHIT – absent

The motion carried.

In accordance with District Law, Policies and Procedures, Director Nicholson moved that the Board of Directors authorize the Chief Executive Officer to proceed with the purchase of the Microscan for an amount not to exceed \$195,645.51.

CONSIDERATION OF MICROSCAN PROJECT

Director Eapen seconded the motion.

Roll call was taken:

Michael Wallace – aye Bernard Stewart, DDS - aye Jacob Eapen, MD – aye William Nicholson, MD - aye Patricia Danielson, RHIT – absent

The motion carried.

In accordance with District Law, Policies and Procedures, Director Nicholson moved that the Board of Directors authorize the Chief Executive Officer to enter into the necessary contracts and proceed with the purchase of the Triton Mobile Platform in an amount not to exceed \$32,000.00.

CONSIDERATION OF TRITON LABOR & DELIVERY BLOOD LOSS MONITORING SYSTEM

Director Eapen seconded the motion.

Roll call was taken:

Michael Wallace – aye Bernard Stewart, DDS - aye Jacob Eapen, MD – aye William Nicholson, MD - aye Patricia Danielson, RHIT – absent

The motion carried.

In accordance with District Law, Policies and Procedures, Director Nicholson moved that the Board of Directors authorize the Chief Executive Officer to enter into the necessary contracts to proceed with the purchase of implementation services

CONSIDERATION OF CIRIUS GROUP BILLING SOFTWARE

for the CIRIUS Group Billing Software for a total amount not to exceed \$50,820.00.

Director Eapen seconded the motion.

Roll call was taken:

Michael Wallace – aye Bernard Stewart, DDS - aye Jacob Eapen, MD – aye William Nicholson, MD - aye Patricia Danielson, RHIT – absent

The motion carried.

In accordance with District Law, Policies and Procedures, Director Nicholson moved that the Board of Directors authorize the Chief Executive Officer to enter into the necessary contracts to proceed with the purchase of the hardware, software, and implementation services of the Epic Bed Planning, Transport and EVS Module for a total amount not to exceed \$308,169.00.

CONSIDERATION OF EPIC BED PLANNING, TRANSPORT, and EVS MODULE

Director Eapen seconded the motion.

Roll call was taken:

Michael Wallace – aye
Bernard Stewart, DDS - aye
Jacob Eapen, MD – aye
William Nicholson, MD - aye
Patricia Danielson, RHIT – absent

The motion carried.

In accordance with District Law, Policies and Procedures, Director Nicholson moved that the Board of Directors authorize the Chief Executive Officer to approve Resolution No. 1185, tentative agreements to be incorporated inside a Memorandum of Understanding with the Engineers and Scientists of California, Local 20, IFPTE, AFL/CIO & CLC, implemented in their entirety effective on the various dates specified with the Memorandum.

CONSIDERATION OF RESOLUTION 1185

Director Eapen seconded the motion.

Roll call was taken:

Michael Wallace – aye Bernard Stewart, DDS - aye Jacob Eapen, MD – aye William Nicholson, MD - aye Patricia Danielson, RHIT – absent

The motion carried.

In accordance with Health & Safety Code Sections 1461, 1462 and 32106 and Government Section 54954.5(h) Director Wallace adjourned the meeting to closed session at 7:56 pm, as the discussion pertained to Hospital trade secrets, Human Resources matters, and Risk Management.

ADJOURN TO CLOSED SESSION

Director Wallace reconvened the meeting to open session at 9:22 pm and reported no action was taken in closed session.

RECONVENE TO OPEN SESSION & REPORT ON CLOSED SESSION

There being no further business, Director Wallace adjourned the meeting at 9:22 pm.

ADJOURNMENT

Michael Wallace

President

Villiam Nicholson, MD

Secretary